

FAQs

At Oakleigh Cases, we understand that you may have questions about our bespoke flight cases. Below, you'll find answers to some of the most frequently asked questions. If you can't find the information you're looking for, feel free to contact us directly—we're happy to help!

General Questions

Q: What is a flight case?

A: A flight case is a durable, protective case designed to safely transport any equipment. They are often custom-made to ensure a secure and snug fit for the contents.

Q: What industries use flight cases?

A: Flight cases are widely used across various industries, including music and entertainment, broadcasting, medical equipment, industrial tools, oil industries, hire event production, MOD and many others.

Q: Why choose a custom flight case over a standard one?

A: Custom flight cases are tailored to your specific needs, providing the perfect fit and superior protection for your equipment. Standard cases may not offer the same level of precision or security.

Our Services

Q: Do you only make custom flight cases?

A: While we specialize in custom-made flight cases, we also offer a range of stocked cases that cater to common requirements. Contact us to learn more about our available options.

Q: What customization options are available?

A: Our flight cases can be customized in terms of size, design, foam inserts, compartments, colour, branding, and additional features like wheels, handles, or locks.

Q: Can you create a case for unique or irregularly shaped items?

A: Absolutely! Our team excels at designing cases for even the most unconventional shapes and sizes.

Production and Delivery

Q: How long does it take to produce a custom flight case?

A: Thanks to our advanced technology, production times are faster than ever. Most custom cases are completed within 2 weeks, depending on complexity and current demand.

Q: Do you ship internationally?

A: Yes, we ship our flight cases worldwide. Shipping costs and delivery times vary based on the destination.

Q: Can I visit your facility to discuss my requirements?

A: Yes, we welcome visitors to our facility. Please contact us to schedule an appointment.

Care and Maintenance

Q: How do I clean and maintain my flight case?

A: Clean the exterior with a damp cloth, avoiding abrasive chemicals. Regularly check hardware, such as locks and hinges, for wear and tighten screws as needed.

Q: Can my flight case be repaired if it's damaged?

A: Yes, we offer repair services for our flight cases damage. Contact us with details, and we'll provide an assessment.

Ordering and Pricing

Q: How do I request a quote?

A: You can request a quote through our website or by contacting our team directly. Please provide details about your requirements, including dimensions, intended use, and any special features.

Q: What is the cost of a custom flight case?

A: Prices vary based on size, materials, and customization options. We'll provide a detailed quote after discussing your specific needs.

Q: What payment methods do you accept?

A: We accept credit/debit cards, bank transfers.