

## **Vision & Mission Statement**

Before everything else, being ready, is the secret to success.

We shall not say "No", but rather "We will find a way"

## **Mission Statement**

Events Resilience Group Limited will always endeavour to lead by example.

## We will:

- Treat every client equally, with respect, and as an individual
- Endeavour to provide "best value" whilst never compromising on standards
- Always look for possibilities and never be restrained by a challenge
- Learn, develop and grow at every opportunity
- Endeavour to constantly exceed client expectations in the delivery of our services
- Invest in appropriate, relevant and where suitable bespoke training to support our employees, contractors and management team in the delivery of services
- Establish and maintain positive relationships with key stakeholders